

Terms and Conditions

Please read carefully. By subscribing, you (herein referred to as “client”) agree to the following terms:

PAYMENT AND TERMINATION

Recurring monthly subscription is handled by PayPal.

You are responsible for keeping your PayPal payment information up to date. Incorrect payment details may result in your membership being terminated incorrectly.

Should you wish to cancel, you may do so at any time. You are responsible for ending your subscription via PayPal ([following these instructions](#)). At the end of your subscription period you will be removed from the Member’s Map, Impact Pledge Wall, Member’s Mailing List and Community Group.

No refunds will be given at any time.

If you have subscribed via Stripe:

For members who don’t wish to set up a PayPal account, we do have the option to create a monthly subscription via Stripe.

Please be aware that Stripe does not have the option for customers to cancel their own subscription, so if you have subscribed via Stripe and wish to cancel, you will need to contact us.

Please contact sian@ethicalhour.co.uk at least 3 working days before your next billing date to cancel your subscription.

GENERAL

1. By subscribing to the Ethical Hour community membership, you are purchasing a listing on our Member’s Map, Impact Pledge Wall and support via our monthly member’s newsletter. Access to a private Facebook group for subscribed members is provided as a complimentary membership perk.
2. Use of the Ethical Hour Community for solicitations or any business activity involving marketing, coaching, social media and any services that conflict with those offered by Ethical Hour Ltd is strictly prohibited, unless by prior agreement as a member of our trusted suppliers directory.

3. Ethical Hour Ltd has operating hours of 10:00-17:00 GMT Monday to Friday, excluding UK public/bank holidays. Ethical Hour Ltd will provide client services and will be available to clients via email and phone during these set times. We will endeavour to approve membership requests, provide information and answer support enquiries within 48 working hours.
4. Ethical Hour reserves the right to modify, update, replace, remove, refuse access to, suspend or discontinue, partially or entirely, its services, the Ethical Hour website, or any content, data, or information on its website, including without limitation posts, blogs, comments, users, usernames, groups, group names, or any other material in any form (hereafter "Content"), with or without notice.
5. In the event that the services outlined in the membership subscription are terminated by Ethical Hour, a partial refund will be given for remaining time on any annual subscriptions.
6. Ethical Hour has no obligation to store, maintain, or provide a copy of any content.
7. You may not reproduce, duplicate, copy, sell, resell or exploit for any commercial purposes, any portion of this service, use of this service, or access to this service, or any content.
8. Ethical Hour neither endorses nor is responsible or liable for any postings or content, advertising, products, services, or materials available from web sites or resources suggested by Ethical Hour Community participants or linked to from the Ethical Hour Community. You shall not imply or state, directly or indirectly, that you are affiliated with or endorsed by Ethical Hour without the express prior written consent of Ethical Hour.
9. You are solely responsible for your interactions with other members. Ethical Hour reserves the right, but has no obligation, to monitor disputes between you and other members and to terminate your account, within Ethical Hour's sole discretion.
10. Although every effort will be made to ensure reliable service, in the event of equipment failure, Ethical Hour Ltd cannot be held liable for any loss of information.
11. Limitation of Liability. To the extent allowed by law, neither Ethical Hour nor any of its subsidiaries, affiliates, employees, shareholders, or directors shall be liable for any damages of any kind arising from your use of the services, website, or content of Ethical Hour in excess of the amount of the total membership fees paid by you, if any.
12. Ethical Hour may change or update this Agreement at any time, within Ethical Hour's sole discretion, effective upon posting to Ethical Hour's website.

13. Ethical Hour reserves the right to suspend or terminate membership of any users who engage in repeated violations of this Agreement or community guidelines.
14. Ethical Hour reserves the right to edit, remove or stop any content and/or comments that it determines to be unacceptable, including, but not limited to, any abusive, profane, rude, defamatory or anonymous comments.
15. Ethical Hour reserves the right to change the price of monthly and annual subscriptions, with prior warning of at least 30 days to existing members.